

## **When will easyPAY be discontinued?**

- Effective June 1, easyPAY will no longer be available.

## **Why is Shell discontinuing easyPAY?**

- While we appreciate that you have enjoyed the program, changes to our technological landscape mean that we can no longer support easyPAY and must move in a new direction.

## **Will Shell be replacing easyPAY with another contactless payment solution?**

- We are currently evaluating some exciting pay-at-the-pump options and look forward to sharing a replacement with you in the future. In the meantime, we apologize for any inconvenience.

## **Can I still pay at the pump?**

- Yes, you can pay at the pump by swiping your preferred method of payment (credit or debit) and your AIR MILES collector card.

## **What do I do with my easyPAY tag after the program is discontinued?**

- On June 1, simply discard the tag. There is no personal data or credit card information stored on the easyPAY tag.

## **What if I do not have my AIR MILES® collector card anymore?**

- To request a new card, please call 1 888 AIR MILES or visit [airmiles.ca](http://airmiles.ca).

## **Additional questions?**

**Call 1-877-327-9729 or email [retailservices@shell.com](mailto:retailservices@shell.com)**

