

Royal Dutch/Shell Transport Settlement Claim Form and Releases
INSTRUCTION SHEET

Submission of the enclosed Claim Form and Releases will allow you to participate in the Royal Dutch/Shell Transport Securities Class Action and/or the Royal Dutch/Shell Transport SEC Settlement. Please see the enclosed Notices for further information. These Notices contain important information about your rights, the terms of the Settlements, and eligibility criteria for participating in the Settlements.

Before completing the enclosed Claim Form and Releases, it is important to read these instructions carefully. Failure to follow the instructions may result in either an inability for you to participate in the recovery provided by the Settlements, or a delay in your receipt of a recovery.

Section A - Claimant Information.

1. Claimants identified must be the beneficial owner(s) of the securities. If there is more than one beneficial owner, all owners must be identified and must sign the appropriate Certification contained in the Claim Form and Releases.
2. Be sure to fill in your Social Security Number or Taxpayer Identification Number, and provide a telephone number and a complete mailing address. Failure to provide this information could delay verification of your claim or result in rejection of the claim.

**Section B - Schedule of Transactions for Ordinary Shares and ADRs, and
Section C - Schedule of Options Transactions.**

1. If you purchased Ordinary Shares and/or ADRs, enter the required information for Parts A, B, C, and D in Section B.
2. Enter "0" if you did not hold securities on the applicable dates identified in Parts A and D of Section B.
3. If you purchased Options, enter the required information for Parts A, B, and C in Section C.
4. When completing your transactional information (Sections B and C), please use the transaction date, which is the "trade" or "contract" date, not the "settlement" or "payment" date.
5. All eligible transactions must be appropriately documented. Acceptable documentation generally includes periodic brokerage statements, trade confirmation slips, or a signed letter from your broker on firm letterhead verifying the information you are providing. Do NOT provide originals or copies of stock certificates as they are not acceptable documentation of the trade date or price. Documentation must include the claimant's name and address and identify the security, trade date, price paid per share, sale price per share (if applicable), and total amount of the transaction. Please send legible photocopies of your periodic brokerage statements or trade confirmation slips. Failure to provide documentation for all requested positions and transactions could delay verification of your claim or result in rejection of the claim.
6. You should keep a copy of the Claim Form and Releases and all supporting documentation you submit.

Section D - Submission to Jurisdiction of Court and Certification and Release in the Class Action.

1. You must carefully read this section and sign and date the Certification at the bottom of the Claim Form and Releases. Your signature serves as a certification that the information provided on the form is true and correct.
2. If the shares were jointly owned, all owners must sign the Certification.
3. If ownership is by an entity (e.g., trust, estate, corporation, etc.), the Certification must be signed by an authorized individual and written proof of authority must be enclosed with the Claim Form and Releases.

Section E - SEC Fair Fund Certification and Release Form.

1. Signing the SEC Fair Fund Certification does not affect your rights in the Class Action.
2. You must carefully read this section and sign and date the Certification at the bottom of the Claim Form and Releases. Your signature serves as a certification that the information provided in the form is true and correct and that the documents submitted with the Claim Form and Releases are true and genuine.

3. If executing the Claim Form on behalf of a corporation, partnership or other entity, by signing the Certification, you are certifying that you possess all requisite power and authority to execute the Claim Form, to grant the release provided therein, and to do all other things necessary and appropriate in connection with the submission of the Claim Form and Releases.
4. If you are a trustee or other nominee and are completing and signing the Certification on behalf of the beneficial owner, you must attach documents showing your authority to file a claim (including execution of the Certification and Release).

**THE CLAIM FORM AND RELEASES MUST BE POSTMARKED
ON OR BEFORE NOVEMBER 18, 2008.**

Claim Form and Releases should be mailed to:

**Royal Dutch/Shell Transport Settlement Administrator
P.O. Box 6978
Syracuse, NY 13217-6978**